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PLATINUM UPDATES

We are continually developing our Software. Updates can be done on as much as a daily basis. Here are just some of the latest updates released in the past few weeks.

Add or Edit Users:

The "Add or Edit users" has been given the Windows look and feel.

- The date and time user details were last changed are now recorded.
- The date and time passwords were last changed are now recorded.
- Users can be assigned to a department.
- User details can now be copied by using the Copy (Shift + F9) button.

Vehicle Replicator:

It is now incredibly easy to replicate vehicles by copying a vehicle multiple times. You can enter the unique chassis, VIN and engine numbers for each of the vehicles to be created in a simple tabular form. This handy tool is intended to aid users dealing in high volumes of similar vehicles and can be accessed from the "Vehicle Search" within the "Vehicle Sales" > "Add or Edit Vehicles" option.

Setting Platinum Passwords:

Setting your Platinum and Platinum Online passwords is no longer restricted to the "System Administrator" Individual users can change their passwords from the "Help" > "About Platinum" > "Login" menu option.

Visit: www.catalyst-uk.com/kb

LAWNS TRADE SHOW 2017

Catalyst will be heading to the Lawns Caravan Trade show in Cottingham. The show dates are 5th September - 7th September.

The annual Caravan Extravaganza gives enthusiasts from all over the UK an opportunity to see the new season's models.

Come and see us on Stand 22. The show is open to the public.

Come along for a chat and see how you can get the most from your system!



The show takes place at: Harland Way, Cottingham, East Yorkshire, HU16 5SQ

Visit: www.hercmatradeshow.com/the-lawns-show

A word from Charles



We are now half way through the year and I hope that business is good for you all. We have continued in support to do our best to provide you with the help and assistance that you need to get the best from Platinum.

The range and variety of issues that you face are very wide thanks to the scope of Platinum but we are always ready to try and help you with any issue that you encounter, even ones that are not strictly related to the use of Platinum!

This means that our staff need a considerable range of skills to deal with all these problems, and sometimes there is no substitute for experience. Training forms an important part of our activities, and requires investment of both time and money, but leads to better performance and morale.

Investing in training may seem like unnecessary expenditure, but where Platinum is concerned, it can pay big dividends in getting the best from the software and giving staff a boost. It can pay for itself in both monetary and personal terms. We offer remote training by the hour, masterclasses or dedicated training here at Catalyst, or on site so that there will be an option that suits both your budget and requirements.

Please get in touch if you would like to know more or book any of the courses mentioned in the newsletter, or if there are specific aspects of the software where you feel you are not getting everything from it that you should. Your account manager or any member of the Sales team can point you in the right direction.

As ever, Your Success is Our Priority.

"Your Success is our Priority"



UPCOMING TRADE SHOWS

• The Lawns Show - Caravan Trade Show
5th September 2017 - 7th September 2017
Stand 22
Cottingham, Hull

• Saltex - Agricultural Trade Show
1st November 2017 - 2nd November 2017
Stand H102
NEC Birmingham

• Motorcycle Expo - Motorcycle Trade Show
14th January 2018 - 16th January 2018
Stand B28
Stoneleigh Park

Come and visit us at the different Trade shows that we attend, we look forward to seeing you there.

STAY IN THE KNOW

Keep up to date with Catalyst news and Platinum updates by subscribing to our RSS Feeds. You can use your Outlook email as an RSS Reader and get instant updates to your inbox. You can subscribe to various RSS Feeds for:

- Catalyst News.
- Platinum News.
- Parts and Prices News.
- Developer News.



Simply visit our Catalyst website using the link below to find all the information you need on how to subscribe. You can also like our Facebook page and follow us on Twitter and YouTube.

Visit: www.catalyst-uk.com

SOCIAL MEDIA

Facebook or Twitter?

Which ever you prefer, we are on there!



Please like our Facebook page and follow us on Twitter to see our latest enhancements and news. Also, take a look at our Youtube channel for tutorial videos on various areas of the system which have recently been updated!



www.twitter.com/CatalystDMS
www.youtube.com/CatalystDMS
www.facebook.com/DealerManagement



SMS TEXT MESSAGING

Keep your SMS credits topped up, the more text messages you purchase the cheaper it is.

Back in March 2017, our supplier changed the way credits were managed.

Sending a text message in the UK will use 2.1 credits, while sending text messages in Ireland will use 3.35 credits per message.

500 UK Text Messages (313 EIRE) = 1,050 Credits (£40.00+VAT)
2,500 UK Text Messages (1,567 EIRE) = 5,250 Credits (£180.00+VAT)
5,000 UK Text Messages (3,132 EIRE) = 10,500 Credits (£300.00+VAT)
10,000 UK Text Messages (6,268 EIRE) = 21,000 Credits (£480.00+VAT)



Contact our Sales Team for more information

TRAINING COURSES

Here at Catalyst we recognise that with such a comprehensive system it can be challenging to absorb all of the system's potential. The solution? Catalyst Training Courses! With excellent staff and onsite facilities it's the easy way to digest all that you need to know with a particular module. The courses have been tailor made to ensure that every individual leaves as an expert. Got a new staff member joining? Get them booked in today!

AUGUST

- Tuesday 15th - The Customer Retention Centre
- Tuesday 22nd - The Joy of Accounts

SEPTEMBER

- Tuesday 5th - Report Generator - So Simple
- Tuesday 12th - A Guide to Workshop Control
- Tuesday 19th - Logistics in a Day
- Tuesday 26th - Vehicle Sales in a Day

OCTOBER

- Tuesday 10th - Stock Control in a Day
- Tuesday 17th - The Joy of Accounts

Our masterclass courses typically run from 10am-4pm on Tuesdays....



....Full day courses are £140 per person
Book a Private Training room for £300 for up to 6 people!

COURSES GO FAST SO MAKE SURE YOU BOOK YOURS TODAY!

HEALTH CHECKS

Health Check visits by one of our experienced engineers helps ensure that your IT Hardware and network are operating at optimal performance. We give your system a thorough check up on areas including configuration, backup and antivirus.

We also inspect and service all of your hardware to make sure that everything is running smoothly. You will receive a full report of your check up and recommendations of what you should/could do to improve your system.

Contact the Sales team today for a quote, we'll be more than happy to help!



'Your Success is our Priority'

tel. 0116 230 1500 email. sales@catalyst-uk.com web. www.catalyst-uk.com

Catalyst Computer Systems Ltd, Granite House, 58 Loughborough Road, Mountsorrel, Leicestershire, LE12 7AT