

In This Month's Newsletter...

A WORD FROM CHARLES

MOTORCYCLE EXPO 2019

BRITISH DEALER NEWS AWARDS

WINDOWS XP

TRAINING COURSES

SOCIAL MEDIA

STAY IN THE KNOW

MOTORCYCLE TRADE EXPO 2019

Motorcycle Trade Expo 2019 at Stoneleigh Park kept our team busy throughout the event meeting new prospects and catching up with existing customers.

Congratulations must go to the organisers at British Dealer News for pulling off another great exhibition. This was another positive and constructive event for us. The stand layout is working very well giving a pleasant and relaxed experience for the visitors.

We have had a lot of positive feedback from our existing customers which is always good to hear. Whilst there is always room for improvement, it is always helpful to hear that we are providing an excellent product and good service.

The prospects that we have seen have also been positive about what we can offer, and we look forward to working with them so that they can derive the benefits that we can offer.



A word from Charles

Welcome to 2019!



We've been busy over the past few months dealing with a variety of items. We are compliant with the HMRC MTD system for filing VAT returns and have started working with those of you who have jumped in on the pilot. The knowledge base has articles to help you with moving over to the new system and the support team are ready to help you, should you need it. We have done our best to make this as smooth for you as possible and for those of you who already file online from Platinum, once you have registered with HMRC and completed the Platinum authorisation process you will see very little change from what you do now.

We continue to add to and update the online knowledge base to help you find the answers to your issues and problems quickly and easily. If you can't find the answers that you need or you can see other improvements that we could make, please contact the support team and we will do our best to incorporate your suggestions into the documentation.

Please take note of the training courses that are available, the schedule for which is detailed later in the newsletter and is also on the website. They really can help you make better use of the system and give you useful hints and tips to help you get the best from your Platinum software. We can also offer remote training per hour at very sensible rates and on-site training where you feel this would be beneficial.

As ever, Your Success is Our Priority.

"Your Success is our Priority"



WINDOWS XP & PLATINUM

Platinum will no longer run on Windows XP and Windows Server 2003 and 2003 R2 machines.



We haven't supported Windows XP since January 2017 but Platinum did still function (albeit without support) on this platform.

Microsoft themselves abandoned support for this version of Windows in April 2014.

If you do still have Windows XP PC's please get in touch now with our Sales team to discuss upgrading.

Call 0116 230 1500
or email sales@catalyst-uk.com

SOCIAL MEDIA

Facebook or Twitter?

Whichever you prefer, we are on there!



Please like our Facebook page and follow us on Twitter to see our latest enhancements and news. Also, take a look at our Youtube channel for tutorial videos on various areas of the system which have recently been updated!



www.twitter.com/CatalystDMS
www.youtube.com/CatalystDMS
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BRITISH DEALER NEWS AWARDS

Following a very busy day one of Motorcycle Trade Expo, the team made their way down to the Expo HQ hotel - Hilton Warwick to attend the annual British Dealer News awards.

Catalyst had been nominated for the 'Business Support Service of the Year' award.

Jeff Kingsbury-Smith, Managing Director, was delighted to receive the 2019 merit award. Congratulations to McAMS, who won the award for the 5th year in a row.



TRAINING COURSES

Here at Catalyst we recognise that with such a comprehensive system it can be challenging to absorb all of the system's potential. The solution? Catalyst Training Courses! With excellent staff and on-site facilities it's the easy way to digest all that you need to know with a particular module. The courses have been tailor-made to ensure that every individual leaves as an expert. Got a new staff member joining? Get them booked in today!

FEBRUARY

- *The Customer Retention Centre*
Tuesday 12th February
- *Vehicle Sales in a Day*
Tuesday 19th February
- *A Guide to Workshop Control*
Tuesday 26th February

MARCH

- *The Joy of Accounts*
Tuesday 12th March
- *Report Generator - So Simple*
Tuesday 19th March
- *Stock Control in a Day*
Tuesday 26th March

APRIL

- *Logistics in a Day*
Tuesday 9th April
- *Vehicle Sales in a Day*
Tuesday 16th April
- *A Guide to Workshop Control*
Tuesday 30th April



....Full day courses are £140 per person
Book a Private Training room for £300 for up to 6 people!

COURSES GO FAST SO MAKE SURE YOU BOOK YOURS TODAY!

"Your Success is our Priority"

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