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**IMPORTANT - BILLING CHANGES AT CATALYST**

From 1 January 2017 we will be sending out invoices and statements via email. Please send your preferred accounts email address to Sarah at [sarah.lissaman@catalyst-uk.com](mailto:sarah.lissaman@catalyst-uk.com)

**COME & VISIT US AT EXPO 2017**

The season has finally come upon us again and that can only mean one thing! Yes, the Motorcycle Trade Expo 2017! Catalyst is pleased to let you all know that we will be attending this year as usual on stand B28. This will be our 22nd year exhibiting at Expo!

Traditionally Expo has been a highlight of the year for all of us from Catalyst and we are very much looking forward to seeing you all. Please feel free to come and chat with us either about all of our new exciting features that you might be missing out on or just come over for a catch up and a drink. We look forward to seeing you!



**Windows XP Upgrade Offer**

Reminder! Catalyst have now ended support on Windows XP operating systems as of the end of 2016. We have no choice. Microsoft themselves axed their support in April 2014 and we have continued to support it for as long as we could. It is now essential for us to take advantage of later standards to take benefit of new features available. After December 31st users upgrading their version of Platinum Software may encounter difficulties if the product is run under Windows XP or earlier.

Upgrade now to Windows 10 and get up 1 Hour free remote installation support per PC.



Call: sales on 0116 230 1500 or Email: [sales@catalyst-uk.com](mailto:sales@catalyst-uk.com) for more information.

**A WORD OR TWO FROM JEFF**

Happy New Year Everyone!



Pearls of January wisdom

The last of the mince pies have been eaten and the final New Year's toasts have been downed, yet there still isn't a snowdrop in sight! It's back to the reality of winter work. For many it is a quiet time from a customer and turnover view point.

Perhaps, as it is quieter you might have time to explore? A lifetime in the computer trade has taught me that no one tends to stray too far from the everyday tasks. Few, if any use our software to its full potential. Just maybe in the odd quiet moment you could find a good time to explore a little. Platinum is full of interesting, useful and potentially time saving features, if you are willing to find the odd moment to look about. Have a hunt amongst the top of the screen menus or venture into little unused corners. If you are looking for inspiration I would recommend macros and report generators. Either of these with a little exploration have the potential to revolutionise the use of the software for you.

Another great place to explore is the Platinum log in screen. You can not only view this newsletter but you can also access our News. The recently updated News has some interesting articles on report generators. Have you noticed that screen report generator reports can be viewed in a list mode that even provides drill down and access to the CRM?

There is an awful lot in Platinum, why not take a little bit of time to explore so that you will find useful features which you are very likely to be completely unaware of.

Jeff Kingsbury-Smith



## IT AND SUPPORT SERVICES

Behind every working computer system is a well organised support team. Catalyst take great pride in being that support team to thousands of very happy customers. We understand how important it is to have a reliable computer system, that's why we go the extra mile to ensure all of your support needs are met in a timely and professional fashion.

We are highly experienced in all kinds of networking, including wide area networking using inexpensive internet based secure connections for clients requiring multi-site operation. The IT services team at Catalyst offer services to businesses or home users alike.



EMAIL: [sales@catalyst-uk.com](mailto:sales@catalyst-uk.com)

### STAY IN THE KNOW

Keep up to date with Catalyst news and Platinum updates by subscribing to our RSS Feeds. You can use your Outlook email as an RSS Reader and get instant updates to your inbox. You can subscribe to various RSS Feeds for:



- Catalyst News.
- Platinum News.
- Parts and Prices News.
- Developer News.

Simply visit our Catalyst website using the link below to find all the information you need on how to subscribe. You can also like our Facebook page and follow us on Twitter and Youtube.

VISIT: [www.catalyst-uk.com](http://www.catalyst-uk.com)

### SOCIAL MEDIA

Facebook or Twitter?

Which ever you prefer, we are on there!

Please like our Facebook page and follow us on Twitter to see our latest enhancements and news. Also, take a look at our Youtube channel for tutorial videos on various areas of the system which have recently been updated!



[www.twitter.com/CatalystDMS](http://www.twitter.com/CatalystDMS)



[www.youtube.com/CatalystDMS](http://www.youtube.com/CatalystDMS)



[www.facebook.com/DealerManagement](http://www.facebook.com/DealerManagement)

## WE NEED YOUR HELP!

We at Catalyst invest a huge amount of time and effort maintaining and improving our on line knowledge base. It's an ever expanding encyclopedia about our software & systems and how to get the best from them.

Why do we constantly strive to improve it? In short because we want you, our clients to be able to get information about our systems and how to use them as quickly as possible, 24 hours a day 365 days a year.

So how do we need your help? We need it because we value real world experience feedback from those actually using the knowledge base to find answers and solve problems. Your views comments and ideas matter so please send any feedback to Support.

I don't guarantee that we can do everything or change things instantly but be assured all ideas will be considered and acted on where we can.

EMAIL: [support@catalyst-uk.com](mailto:support@catalyst-uk.com)



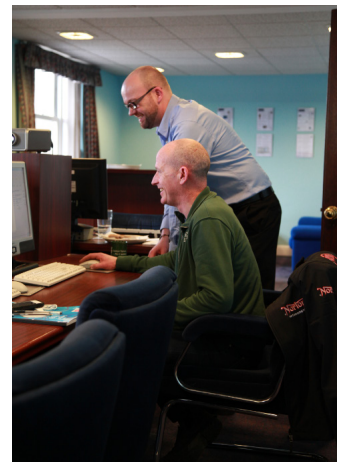
## TRAINING COURSES

Platinum Masterclass training events are the perfect opportunity for new starters and existing staff to get up to speed with the key features and benefits of specific Platinum modules.

All of our in-house training courses take place at our Catalyst Offices in Mountsorrel, Leicestershire. LE12 7AT

- Courses typically run from 10am - 4pm.
- Full day courses are £140 per person
- Demand for the courses is high so early booking is advisable.

The aim of our training is to help you use the system to its full potential, so you can get the best from your Platinum software and all of its features.



### January 2017

- Tuesday 17th - Report Generator - So Simple
- Tuesday 31st - Vehicle Sales in a Day

### February 2017

- Tuesday 7th - Stock Control in a Day
- Tuesday 14th - The Joy of Accounts
- Tuesday 21st - The Customer Retention Centre

### March 2017

- Tuesday 7th - Logistics in a Day
- Tuesday 14th - A Guide to Workshop Control
- Tuesday 28th - Vehicle Sales in a Day

Custom courses are available on request!

SEE: [www.catalyst-uk.com/training](http://www.catalyst-uk.com/training)

## CATALYST TIP VIDEOS



Find our tip videos on Youtube at CatalystDMS where you will be able to discover useful tips and hints to unlock even more potential out of our great software. Make sure you subscribe to ensure that you don't miss any of our future videos. Want to see a particular tutorial video featured? Feel free to contact our sales team if you have any suggestions at [sales@catalyst-uk.com](mailto:sales@catalyst-uk.com)

YOUTUBE: CATALYSTDMS EMAIL: [sales@catalyst-uk.com](mailto:sales@catalyst-uk.com)



"Your Success Is Our Priority"

tel. 0116 230 1500 email. [sales@catalyst-uk.com](mailto:sales@catalyst-uk.com) web. [www.catalyst-uk.com](http://www.catalyst-uk.com)

Catalyst Computer Systems Ltd, Granite House, 58 Loughborough Road, Mountsorrel, Leics, LE12 7AT

