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## PROTECT YOUR PC!

We're happy to report that none of our clients have reported any problems as a result of the recent wave of ransomware. It seems the combination of system configuration, continuous "good practice" reminders and a display of excellent "common sense" from users, kept the menace at bay! This "WannaCry" wave may have passed but be assured others will follow. We will keep up the flow of good advice, backup options, offers of health check visits, anti-virus and e-mail filtering software.

1. Update Windows to the latest version and if it can be helped don't run any version of windows that isn't supported such as XP, 2003 or Windows Vista. These are going to be the most vulnerable to any form of virus.

2. Run antivirus software regularly. Make sure that your antivirus software is up to date and turned on at all times to protect your operating system against malware.

If you have any concerns about this subject then please don't hesitate to get in contact with either Microsoft or our support team for further help and understanding.



## THE OUTDOOR TRADE SHOW

Just one month until Catalyst go to The Outdoor Trade Show! This show is the UK's largest exhibition for the outdoor trade and Catalyst are exhibiting for the first time. The show runs from Tuesday 11th July to Thursday 13th. We would



be delighted to entertain, chat and demonstrate new features and ideas. We invite all existing customers to come down and visit us on stand 102! The event is at the scenic "out of town" venue that is Stoneleigh Park in Warwickshire, CV8 2LG. Looking forward to seeing you there!



**OUTDOOR TRADE SHOW (OTS) 2017**  
TUESDAY 11TH - THURSDAY 13TH JULY 2017  
STONELEIGH PARK EXHIBITION CENTRE, STONELEIGH PARK,  
WARWICKSHIRE, CV8 2LG (SATNAV POSTCODE)

Come Visit us on Stand 102 !

## A word from Charles

It's been a busy few months for us in support assisting you with both financial and payroll year ends. Auto-enrolment pensions have taken effect now for most of you running our payroll with all the extra paperwork and administration that this involves – it has not been a simple and straightforward process but I hope we have managed to assist you through it.



It has become very clear recently that many of you are not aware of new features and improvements that we are making to the system and not deriving the benefits that you should. We have various routes to keep you informed such as this newsletter, the news feed and link on our website and from the Help dropdown inside Platinum. Keeping your software up to date ensures that you can take advantage of the best ideas and solutions for your business. Areas such as the Customer Retention Centre, Real Time Labour Logging, Dashboards, Vehicle and Workshop Videos and Check Sheets can provide big benefits to your business, saving time and making you money by improving relations with your customers, giving you incentives and providing benchmarks and targets to hit.

With some of the new features, you may need assistance to get the best from them – we can provide training and configuration for you, either remotely or in a classroom setting or on site, whichever suits you best at a sensible cost. If there are things that you believe that your system can't do, please get in touch to find out whether it is possible. Don't think that just because you can't find it means that it can't be done or that Platinum is not capable of it. It may just be that it is not on the menus that you use or that a small change in configuration is required. Please don't be afraid to ask!

As ever, your success is our priority!

Charles

*"Your Success is our Priority"*



## PLATINUM LICENSING



Recently we have had a lot of Windows updates come our way.

In a few instances this has caused Platinum licensing issues. In the event that this should happen to you this can be simply rectified in seconds and we even have a handy knowledge base article to help.

Search "How Do I Activate My New Platinum Terminal" on Catalyst's Knowledge Base to view the article.

Visit: [www.catalyst-uk.com/kb](http://www.catalyst-uk.com/kb)

## STAY IN THE KNOW

Keep up to date with Catalyst news and Platinum updates by subscribing to our RSS Feeds. You can use your Outlook email as an RSS Reader and get instant updates to your inbox. You can subscribe to various RSS Feeds for:

- Catalyst News.
- Platinum News.
- Parts and Prices News.
- Developer News.



Simply visit our Catalyst website using the link below to find all the information you need on how to subscribe. You can also like our Facebook page and follow us on Twitter and YouTube.

Visit: [www.catalyst-uk.com](http://www.catalyst-uk.com)

## SOCIAL MEDIA

Facebook or Twitter?

Which ever you prefer, we are on there!



Please like our Facebook page and follow us on Twitter to see our latest enhancements and news. Also, take a look at our Youtube channel for tutorial videos on various areas of the system which have recently been updated!



[www.twitter.com/CatalystDMS](http://www.twitter.com/CatalystDMS)  
[www.youtube.com/CatalystDMS](http://www.youtube.com/CatalystDMS)  
[www.facebook.com/DealerManagement](http://www.facebook.com/DealerManagement)



## CONSUMABLES

We supply consumables such as labels, ribbons & till rolls for your label & Receipt Printers. Spend £100 on labels and be entitled to free carriage on your order. Next day delivery is available subject to stock availability.



We also supply high quality remanufactured ink jet cartridges and toners for your printers!

You can find many other items on the online shop such as office furniture, retail equipment, PC accessories and much more. Visit the Catalyst webshop or give our sales team a call now!

Visit: [www.catalyst-uk.com/shop](http://www.catalyst-uk.com/shop)

## TRAINING COURSES

Here at Catalyst we recognise that with such an comprehensive system it can be challenging to absorb all of the systems potential. The solution? Catalyst Training Courses! With excellent staff and onsite facilities it's the easy way to digest all that you need to know with a particular module. The courses have been tailor made to ensure that every individual leaves as an expert. Got a new staff member joining? Get them booked in today!

### JUNE

- **Tuesday 20th - The Joy of Accounts**

### JULY

- **Tuesday 4th - A Guide to Workshop Control**
- **Thursday 20th - Vehicle Sales in a Day**

### AUGUST

- **Tuesday 8th - Stock Control in a Day**
- **Tuesday 15th - The Customer Retention Centre**
- **Tuesday 22nd - The Joy of Accounts**

Our masterclass courses typically run from 10am-4pm on Tuesdays....



....Full day courses are £140 per person  
Book a Private Training room for £300 for up to 6 people!

**COURSES GO FAST SO MAKE SURE YOU BOOK YOURS TODAY!**

## IT AND SUPPORT SERVICES

Computers, love them or hate them but we are dependent on them. They are incredibly reliable but on that rare occasion when something fails you will need specialist professional help as work without the technology on which we depend becomes very difficult. Catalyst have incredibly knowledgeable, experienced staff as well as the ability to react nationwide at short notice. Catalyst take great pride in being the support team to thousands of happy users. We understand how important it is to have a stable computer system that you can rely on. That's why we go the extra mile to ensure all of your support needs are met in a timely and professional way.



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*"Your Success is our Priority"*

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