CATALYST COMPUTER SYSTEMS

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Newsletter

In This Month's Newsletter...

A word from Les

"Since my last article in the newsletter we have released updates to Platinum to allow the printing of QR codes (The square barcodes you can scan with a smart phone, there is one at the bottom of the newsletter) – Very useful if you are using the video media link for your vehicles, allows your customers to scan the code from the vehicle data sheet with their smart phone and be taken to your video on YouTube or Facebook. The QR codes can be printed on any of the Platinum configurable documents along with any of the report generators and not restricted to just website addresses.

Platinum Online and Mobile now allow signatures to be taken, useful for proof of delivery or anything else you would require a signature for (GDPR marketing opt-in?) – The option can be pre-configured with text so the person can see what they are signing for. See our knowledge base for more details (use 'Configuring Image Managers' in the search).

Platinum Ordering Processing now has Picking List numbers and Pick Bins paving the way for our despatch option which is deeply into the development cycle ready for release mid this year.

Our Booking and Hire module is in the final stages of being tested and again we are looking at a mid-year release for that.
Our media managers are currently having an overhaul, building on them being able to deal with images and video links we will be adding extra media types (Spreadsheets, Documents, PDF's and others).

We are doing some work to our report generators paving the way for future expansion of their scope allowing them to report on even more information. Did you know that the by default the report generators now run their data gathering phase server side which can result in much faster report production. The faster your server the faster your reports – when was the last time you gave your server some TLC, we can provide health checks to help you get most out of your investment in hardware and systems – ring or contact our sales team to discuss or book a visit.

As usual I'll sign off with mentioning our social networks and news feeds along with the Platinum login screen to help your keep up to date with all the changes we are constantly making to the software to help you succeed. Your Success is our Priority."

ROYAL HIGHLAND SHOW

Catalyst are delighted to announce that we are heading to the Royal Highland Show for the first time in June.

Celebrating it's 178th year, The Royal Highland Show is one of Scotland's most iconic events, showcasing the very best of farming food and rural life.
The show will be held from Thursday 21st - Sunday 24th June.

You will find us on the BAGMA Stand (Stand 216, Avenue Q) where we will be located throughout the show.

The opening times for the Trade Stands are 09:00 - 18:00 on each day.

Visit: https://www.royalhighlandshow.org/

ROYAL HIGHLAND SHOW 2018
21-24 JUNE
PARTNER SINCE 1981
Royal Bank of Scotland

PLATINUM UPDATES

Platinum Picking List Numbers and Pick Bins

You can now filter your list of items to pick in Platinum Online by specifying the picking list they were printed on.

In addition, when completing an order you can specify a "Pick Bin" to store the item(s) in to aid the dispatch department in identifying where to locate the items to go out on each order. These are stored against the items for future reporting purposes. This option will only appear if you have "Pick Bins" set up in Desktop Platinum.

See "How Do I Pick Orders using Platinum Online" on the Knowledge Base for more details

Platinum Online & Platinum Mobile POD Managers

You can now optionally display the remarks text block on logistics jobs in both Platinum Online & Platinum Mobile.

Whether the remarks text block is shown or not is controlled by a new system setting "Show remarks text block"

Platinum settings can be found and set in "Reports & Settings" -> "Maintenance Options" -> "System Administrator" -> "Platinum Settings". Depending on how your software is configured you may require "System Administrator" status to access this option.

Visit: www.catalyst-uk.com/kb

'Your Success is our Priority'

HARDWARE HEALTH CHECKS

Maintaining your Hardware is a key process which you should keep on top of to ensure you are getting the best performance from your system. Catalyst offer health checks for computer systems to ensure they are working as efficiently as possible.

We offer sensible advice on the steps that can be taken to improve performance, reliability and security. All health checks are carried out by senior experienced Catalyst staff.

What does a Hardware Health check involve?

• We will survey all of your Hardware, from Servers to PC's

• We ensure all PC's are configured correctly and system performance is as expected.

• Where possible, we will disassemble PC's and remove excess accumulated dust, which will prevent over-heating.

• When the health check is complete, a report will be given to you; this will reflect the state of all equipment. We will then recommend any changes or upgrades to improve your system. We offer a service for all your Hardware and maintenance needs.

Contact our Sales team to discuss arranging a Hardware Health check for your business.

Call: 0116 230 1500

or email sales@catalyst-uk.com

SOCIAL MEDIA

Facebook or Twitter?

Whichever you prefer, we are on there!

Please like our Facebook page and follow us on Twitter to see our latest enhancements and news. Also, take a look at our Youtube channel for tutorial videos on various areas of the system which have recently been updated!

www.twitter.com/CatalystDMS
www.youtube.com/CatalystDMS
www.facebook.com/DealerManagement

CONSUMABLES

We supply consumables such as labels, ribbons & till rolls for your label & receipt printers. Spend £100 on labels and get free next day delivery on your order. Next day delivery is available subject to stock availability.

We also supply high quality remanufactured ink jet cartridges & toners for your printers.

You can find many other items on our online shop such as Retail equipment, PC accessories and much more. Visit the Catalyst Webshop or give our Sales team a call!

Visit: www.catalyst-uk.com/shop

TRAINING COURSES

Here at Catalyst we recognise that with such a comprehensive system it can be challenging to absorb all of the system's potential. The solution? Catalyst Training Courses! With excellent staff and onsite facilities it's the easy way to digest all that you need to know with a particular module. The courses have been tailor-made to ensure that every individual leaves as an expert. Got a new staff member joining? Get them booked in today!

JUNE

• Stock Control in a Day
Tuesday 12th June

• The Joy of Accounts
Tuesday 26th June

JULY

• A Guide to Workshop Control
Tuesday 17th July

• Vehicle Sales in a Day
Tuesday 24th July

AUGUST

• Stock Control in a Day
Tuesday 7th August

• The Customer Retention Centre
Tuesday 21st August

....Full day courses are £140 per person
Book a Private Training room for £300 for up to 6 people!

COURSES GO FAST SO MAKE SURE YOU BOOK YOURS TODAY!

STAY IN THE KNOW

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• Catalyst News • Platinum News • Parts & Prices News • Developer News

Simply visit our Catalyst website using the link below to find all the information you need on how to subscribe.

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