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SMS CREDIT AMENDMENTS

Platinum SMS Credits

Important Credit Amendments



If you send text messages from your Platinum system, **the price is remaining the same** but the relationship between texts and credits is changing.

From Sunday 5th March, changes to the way our supplier administers Credits means your SMS Credits total will no longer directly reflect the number of Texts that you have remaining. Sending texts in the UK will use 2.1 credits, while sending texts in Eire will use 3.35 credits. For example from the UK you see you have 1050 Credits left, you divide by 2.1 meaning that you have 500 Texts remaining.

Here at Catalyst we understand that this has made things a little confusing. Unfortunately this change has come from our suppliers and is beyond our control. If you have any questions regarding SMS messages please don't hesitate in contacting us on 0116 230 1500.

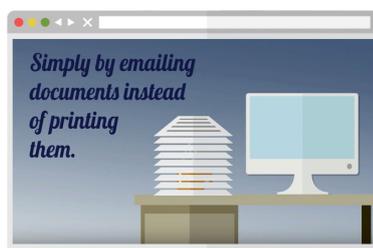
1050 Credits	500 UK SMS	313 EIRE SMS
5250 Credits	2500 UK SMS	1567 EIRE SMS
10500 Credits	5000 UK SMS	3134 EIRE SMS
210000 Credits	10000 UK SMS	6000 EIRE SMS

CATALYST TIP VIDEOS



Dashboards - Watch our video on Dashboards which shows you how they can be used to view your company's performance. The dashboards in Platinum are all fully automated with the data that is continually inputted into the software meaning that no extra data needs to be manually inserted. Simply view and compare your company's performance as a simple graph.

This month we've been busy working away on some more "Tip Videos" to share with you all. They are short videos that unveil areas of the Software that you may not be aware of but can save you time and money! Check them out on our YouTube channel: CatalystDMS. Make sure to subscribe in order not to miss out on future tips!



Outputting to Email - With this Tip video you can discover how to cut down on wasted time and money weighed down by physical paperwork. The video simply explains how to send by email documents such as Invoices or Statements to your customers using Platinum.

Youtube : CatalystDMS

A word from Charles



It has been a busy start to the year for us with new customers to support and new staff to train and bring up to speed. There is a lot to learn at the beginning of any

new system and gaining the knowledge and understanding of the software to help the customers get the best from it is a good challenge. On top of that it is important for us to understand your needs and demands to allow you to do your job and get the results required - after all the software is a tool to help you do your job to the best possible level. Knowing which keys to press is important but understanding why you need to press that particular key or follow a particular procedure or run this specific report, and being able to explain this clearly to the users, is vital to getting the best from the system. The online Knowledge Base tries to explain both the how and the why in its articles. I hope that you all make use of this resource and find it helpful. Please let us know if you cannot find what you are looking for, or you think something needs to be updated or corrected. As your use of the system progresses and things become familiar, this can be a very good time to have a software health check or training visit to review your progress with the system and to see what more features and options the system can give you. As we are constantly updating the software, understanding how you can get the greatest benefit from the new features and upgrades is well worth some investment from yourselves. You can review the updates and changes from inside your Platinum Software by clicking on the "Help" drop down at the top of the screen, choosing "Software Support" and then "What's New in Platinum?". You will also see here "Download Latest Version", which allows you to download the latest version of the software and explains how to update your system to the latest version. You should look to do this on at least a monthly basis to ensure that you are gaining the benefits of the latest updates. Please contact either your account manager or the support team if you want to know more. As ever, Your success is our priority.

Charles

"Your Success is our Priority"



BACK UP



Why & What Should I Back Up?

Sadly many of us overlook the possibility of data loss. It's very easy to think that if it hasn't happened yet then it will not. Sadly in an often malicious and unpredictable world that's simply not true. This can happen for a variety of reasons, principally hardware failure, but also malicious attack by extortionists or disaffected staff and even simple human error. However it's lost the effects of losing vital information can be devastating!

You should be backing up (making a copy to a safe location) absolutely anything that you anticipate needing in the future. This should be done if it's irreplaceable or will take significant time to replace.

You should be doing this as the pain of loss will be significant and in extreme cases fatal to an organisation. The risks are great so protection is important.

Catalyst are obviously mostly concerned with the data for Platinum Software as that is our primary concern but we honestly believe that you should be backing up far more. Many people overlook Microsoft office documents, pictures and a myriad of other unique information.

The worst may not ever happen but ask anyone to whom it has and they will assure you of the need to backup.

Backup is possible in a huge number of ways from physical removable media and drives to cloud based solutions. If you have any doubt that you have everything you would need to run your business then please talk to us and we will be happy to recommend the best solution for your needs.

EMAIL: SALES@CATALYST-UK.COM

STAY IN THE KNOW

Keep up to date with Catalyst news and Platinum updates by subscribing to our RSS Feeds. You can use your Outlook email as an RSS Reader and get instant updates to your inbox. You can subscribe to various RSS Feeds for:

- Catalyst News.
- Platinum News.
- Parts and Prices News.
- Developer News.



Simply visit our Catalyst website using the link below to find all the information you need on how to subscribe. You can also like our Facebook page and follow us on Twitter and Youtube.

Visit: www.catalyst-uk.com

SOCIAL MEDIA

Facebook or Twitter?

Which ever you prefer, we are on there!

Please like our Facebook page and follow us on Twitter to see our latest enhancements and news. Also, take a look at our Youtube channel for tutorial videos on various areas of the system which have recently been updated!

www.twitter.com/CatalystDMS
www.youtube.com/CatalystDMS
www.facebook.com/DealerManagement



OUTDOOR TRADE SHOW



OUTDOOR TRADE SHOW (OTS) 2017

TUESDAY 11TH - THURSDAY 13TH JULY 2017
STONELEIGH PARK EXHIBITION CENTRE, STONELEIGH PARK,
WARWICKSHIRE, CV8 2LG (SATNAV POSTCODE)



Catalyst is pleased to announce that we will be attending a brand new show this year. The Outdoor Trade Show is the UK's largest outdoor exhibition which provides exhibiting companies with a fantastic opportunity to showcase their product ranges to over 1,000 retail visitors. After the move of the trade show 'Go Outdoors' to an earlier summer slot in July, the organiser believed there was still a need for outdoor accessory brands to have an opportunity to showcase their products in the traditional autumn selling slot. Held at Stoneleigh park from the 11th - 13th July everyone at Catalyst hopes to see you there on stand 102!

Come Visit us on Stand 102 !

Training Courses

Here at Catalyst we recognise that with such an expansive system it can be challenging to absorb all of the systems potential. The solution? Catalyst Training Courses! With excellent staff and onsite facilities it's the easy way to digest all that you need to know with a particular module. The courses have been tailor made to ensure that every individual leaves as an expert. Got a new staff member joining? Get them booked in today!

Courses typically run from 10am - 4pm.

Full day courses are £140 per person

Book a Private Training room for £300 for up to 6 people

MARCH

Tuesdays 7th - Logistics
Tuesday 14th - Workshop Control
Tuesday 28th - Vehicle Sales in a Day

APRIL

Tuesday 4th - Stock Control in a Day
Tuesday 18th - The Joy of Accounts

MAY

Tuesday 2nd - Report Generator
Tuesday 9th - Workshop Control
Tuesday 16th - The Customer Retention
Tuesday 23rd - Vehicle Sales in a Day



Courses fill up fast so
book in today!

Call Sales on 0116 230 1500 to book your space!

IT AND SUPPORT SERVICES

Behind every working computer system is a well organised support team. Catalyst take great pride in being that support team to thousands of very happy customers. We understand how important it is to have a reliable computer system, that's why we go the extra mile to ensure all of your support needs are met in a timely and professional fashion. We are highly experienced in all kinds of networking, including wide area networking using inexpensive internet based secure connections for clients requiring multi-site operation. The IT services team at Catalyst offer services to businesses or home users alike. Email: Sales@catalyst-uk.com



"Your Success is our Priority"

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