

# Newsletter



**March 2018** 

In This Month's Newsletter...

A WORD FROM LES PLATINUM UPDATES

VEHICLE ADVERTISING TRAINING COURSES HARDWARE SERVICES BACK UP SOCIAL MEDIA STAY IN THE KNOW

## PLATINUM UPDATES

#### Payroll Updates - Year-End 2017/18

Changes to Platinum's "Payroll" module that allow you to process your end-of-year 2017/18, including: Printed report P60 has been updated for this year's stationary. "Monthly Procedures/Reports" -> "Internet Filing of Returns" is ready to support the final EPS for the 2017/18 year.

Look out for the 2018/19 Year-Start update coming soon! This will allow you to move on to start processing the new payroll year, including updates to the system of operating PAYE in real time, aka Real Time Information - or RTI.

#### Platinum Online Image Managers

You can now set whether an image is to be published or not in the "Image Managers" for Vehicles and Stock. A tick icon in the bottom right corner indicates that an image is to be published, and tapping or clicking on an image will bring up a button allowing this to be toggled.

You can now also reorder images using drag and drop. Simply use your mouse or your finger on a touch screen to drag an image to a new location in the list and the image order is automatically updated. This feature has been added to all of the "Image Managers" in Platinum Online.

#### Customer Loyalty Scheme - Sales Ordering

"Customer Loyalty" has been extended to the "Sales Order Processing" module. Loyalty cards can now be used to earn and redeem points on customer orders.

See our knowledge base article "How do I set up a Customer Loyalty Scheme" for more information.

#### Platinum Online & Platinum Mobile Workshop Activity Managers

The Platinum Online & Platinum Mobile "Activity Manager" options now allow you to enter a quantity when adding parts to a job. Simply enter the quantity of the part being added at the same time as adding a part to a job to use this feature.

Additionally, the start and end (deadline) times have been added to the job details to help your technicians see what their schedule for the day looks like.



Visit: www.catalyst-uk.com/kb

# $oldsymbol{\mathsf{A}}$ word from Les...

This time of the year is always busy for us in the Catalyst development team, this year is no different.

The Platinum payroll changes required for the 2016-17 year end have already been realeased

and we will be releasing the changes required for the new 2017-2018 tax year at the beginning of March as usual.

We have made many changes to our Android App, as well as Platinum Online, including allowing multiple image selection and being able to drag and drop the ima order. Modifications to the activity managers are just being finalised to allow the adding of multiple items at a time.

The EU General Data Protection Regulation (GDPR) replaces the Data Protection Directive 95/46/EC and becomes enforceable from 25 May 2018 and we have been reviewing what changes we can make to Platinum in order to make compliance easier for you.

Order export options for the Order Processing have been added for both Kramp and Paaschburg & Wunderlich. If your suppliers have the ability to import an order from a 'CSV' file, then Platinum can easily be configured to export your orders saving you time and possible input errors.

Our Loyalty system has been extended to include the Order Processing and we will soon be releasing and extension allow for third party web developers to use the loyalty system for your eCommerce systems.

Our new Order Despatch option has just been started which will complement the order picking system already in place.

Final checks are being done for many enhancements to our Customer Retention Centre, keep an eye on our 'Platinum Changes' news feed on our website of the benefits the changes will give you.

As I've said in the Newsletter before we don't sit on updates ready for a big release, we release changes as and when they are ready for you to use. We announce these changes on our website and social media fees so please make sure you subscribe and follow to keep up to date with the changes available to you.





#### Computers, Hardware and Support Services

Catalyst's PC's are custom built to meet the requirements of the organisation or individual. Before selling you a new PC we will discuss your requirements at length before recommending the right specification. As your PC's are built to order, everything is fully customisable, so we can cater for your needs. Whether you need your PC to be a particular size or shape or you need to run a specialist piece of software; Catalyst can accommodate your needs. We understand that you need your PC's to work day in, day out with little to no fuss, that's why we only stock the top branded and most reliable components.



#### CATALYST FINDIT

Dealers get ahead with free advertising on Catalyst FindIt. whether you're after a car, caravan, motorcycle, tractor or boat, to name a few, Catalyst will help you FindIt!

FindIt is a platform that allows suppliers to advertise their vehicles for free through Catalyst Platinum. Items are updates minute-by-minute direct from a huge number of established dealers. FindIt unites those who want, with those who have.





Visit: www.catalyst-findit.com

## Social Media

Facebook or Twitter?

Whichever you prefer, we are or there!



www.twitter.com/CatalystDMS www.youtube.com/CatalystDMS www.facebook.com/DealerManagement



# WHY & WHAT SHOULD I BACK UP?

Sadly many of us overlook the possibility of data loss. It's very easy to believe that this will not happen to you; but in today's day and age it can.

This can happen for a variety of reasons, mainly hardware failure, but also malicious attack by extortionists or even simple human error. However, it's the effects of losing vital information that can be devastating! You should be backing up absolutely anything that you anticipate needing in the future. This should be done if it's irreplaceable or will take significant time to replace.

You should be doing this as the pain of loss will be significant and in extreme cases fatal to an organisation. The risks are great so protection is important. Catalyst are obviously mostly concerned with the data for Platinum Software as that is our primary concern but we honestly believe that you should be backing up far more. Many people overlook Microsoft office documents, pictures and a myriad of other unique information.

The worst may not ever happen but ask anyone to whom it has and they will assure you of the need to backup. Backup is possible in a huge number of ways from physical removable media and drives to cloud based solutions. If you have a doubt that you do not have everything you would need to run your business, then please talk to us and we will be happy to recommend the best solution for your needs.

Call 0116 230 1500 or email sales@catalyst-uk.com

# TRAINING COURSES

Here at Catalyst we recognise that with such a comprehensive system it can be challenging to absorb all of the system's potential. The solution? Catalyst Training Courses! With excellent staff and onsite facilities it's the easy way to digest all that you need to know with a particular module. The courses have been tailor-made to ensure that every individual leaves as an expert. Got a new staff member joining? Get them booked in today!

### MARCH

- Logistics in a Day
   Tuesday 13th March
- A Guide to Workshop Control Tuesday 20th March
- Vehicle Sales in a Day Tuesday 27th March

## <u>APRIL</u>

- Stock Control in a Day Tuesday 10th April
- The Joy of Accounts
  Tuesday 24th April
- Tuesday 2

### <u> MAY</u>

- Report Generator Tuesday 8th May
- The Customer Retention Centre Tuesday 15th May
- A Guide to Workshop Control Tuesday 22nd May
- Vehicle Sales in a Day Tuesday 29th May

....Full day courses are £140 per person Book a Private Training room for £300 for up to 6 people!



COURSES GO FAST SO MAKE SURE YOU BOOK YOURS TODAY!

## **STAY IN THE KNOW**

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