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### CATALYST EXPAND WITH REGIONAL SUPPORT SPECIALIST

At Catalyst we're always searching for ways to make our customers experience a much easier and more efficient process. We know customers value face-to-face time with our support staff, and understand this is one of the easiest ways to learn how to make the most of your Platinum system.

To accommodate this we are now expanding our support team with the addition of a range of regional support specialists, meaning customers up and down the country can have access to on-site support within shorter periods of time.

Our expansion in to regional support is proof of our aim to provide the best service possible for all of our customers around the country, no matter how near or far you are from us.

Earlier this month we appointed a new regional support staff member, Aurimas Jasiunas, based in central Scotland, helping us to further improve our customer service within our ever growing Scottish customer base. We also have plans to add more regional support staff around the UK in the near future.



### PARTS & PRICE FILES UPDATES

The Parts & Price files feature of the Platinum system is one that is continually being updated. We constantly add new parts and price files from key manufacturers and distributors across various trades.

Once these files have been uploaded to your system you will have instant access to the most recently updated prices for all of your stock & purchases, helping you ensure your sales are always profitable.

The latest addition to this service is '*Nevis Marketing*', a distributor for a range of key brands including: **TCX, Richa, Furygan, Garmin, Shark Drift, VR46, Milenco, Vulcannet, Auritech and Spring**, plus many more.

To find out more about currently available Parts & Price files please visit our 'Parts & Prices' page which can be found in the 'News' section of our website, or by following the QR code below...



### A WORD FROM PAUL

#### Summer is Approaching

That time of the year is approaching when things start to get warm and it's time to remove the winter coat. Your equipment will most likely be sitting under a nice coating of dust and grime that can cause them to start to overheat and become unstable, so it's definitely worth getting us to visit so we can help them shed a few pounds!

Contact our sales team to arrange a full system health check to make sure everything doesn't grind to a halt as the summer gets started.



#### The End is Nigh!

I am sure some of you are aware Microsoft has decided to pull support for Windows 7 and Server 2008 as of 14th January 2020, this will mean that from that date you will no longer be protected for...

- Technical support for any on-going issues
- Bug fixes for any new issues
- security fixes for undiscovered vulnerabilities.

Now is the time to consider either upgrading or replacing existing equipment to Windows 10.



"Your Success is our Priority"



## EMPLOYEE ACTIVITY REPORT

As most Platinum users are aware, our system hosts a wide range of standard reporting features (over 400 in fact!). We are also continually updating the capabilities of the report generators to include new and interesting features, allowing you to see a wide range of user-friendly information at a glance.



This month we have introduced a new 'Employee Activity' report, which allows you to view & print an overview of logged employee activities to see employee's working hours & time spent on activities.

This makes it easier for users to receive feedback on employee productivity as often as they like, presented in user-friendly manner.

To see more information on our report generator please refer to our 'Report Generator - Getting Started' Knowledge Base article.

## SOCIAL MEDIA

Follow us on Facebook or Twitter to keep up to date with all the latest Catalyst news and updates, whether that be Platinum software updates, or general Catalyst related news. We also have a range of tutorial videos available on our YouTube channel, so take a look!

[www.twitter.com/CatalystDMS](http://www.twitter.com/CatalystDMS)  
[www.youtube.com/CatalystDMS](http://www.youtube.com/CatalystDMS)  
[www.facebook.com/DealerManagement](http://www.facebook.com/DealerManagement)



## STAY IN THE KNOW

Keep up to date with Catalyst news and Platinum updates by subscribing to our RSS Feeds. You can use your Outlook email as an RSS Reader and get instant updates to your inbox. You can subscribe to various RSS Feeds for:

- Catalyst News
- Platinum News
- Parts & Prices News
- Developer News



Simply visit our Catalyst website using the link below to find all the information you need on how to subscribe.

## PLATINUM ONLINE V2 - ONE MONTH ON

In last months newsletter we told you about the launch of our new version of Platinum Online, which allows users to access aspects of Platinum wherever they go using an internet enabled device such as smartphone or tablet, offering a huge range of benefits to both management and workshop staff alike.

We're pleased to report that one month on from releasing Platinum Online V2, an impressively large percentage of Platinum users have updated their Platinum systems to access this new and improved version, with only a very small amount of bugs being reported in this time (something that can often be problematic with large software updates.)

The clear success of this update has proven the superiority of Platinum Online V2 over previous versions, and we're extremely happy with the take-up so far.

You can try Platinum Online V2 by following the links and "v2" menu options in the previous version Platinum Online or by adding a bookmark or favourite direct to... <https://online.catalyst-uk.com/app>

## Training Courses

Here at Catalyst we recognise that with such a comprehensive system it can be challenging to absorb all of the systems potential. The solution? Catalyst Training Courses! With excellent staff and on-site facilities, face-to-face user training is the easiest way to digest all that you need to know with a particular module. The courses have been tailor-made to ensure that every individual leaves as an expert.

*Full day courses are £140 per person  
Book a Private Training room for £300 for up to 6 people!*

### Pop these dates in your diary!

The Joy of Accounts  
Monday 10th June

Stock Control in a Day  
Wednesday 12th June

Report Generator - So Simple  
Friday 14th June

A Guide to Workshop Control  
Tuesday 11th June

Vehicle Sales in a Day  
Thursday 13th June

The Joy of Accounts  
Tuesday 16th July

Stock Control in a Day  
Tuesday 23rd July



**COURSES GO FAST SO MAKE SURE YOU BOOK YOURS TODAY!**

*"Your Success is our Priority"*

TEL: 0116 230 1500 EMAIL: [sales@catalyst-uk.com](mailto:sales@catalyst-uk.com) WEB: [www.catalyst-uk.com](http://www.catalyst-uk.com)

Catalyst Computer Systems Ltd, Granite House, 58 Loughborough Road, Mountsorrel, Leicestershire, LE12 7AT

