

# Newsletter







September 2017

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# HE LAWNS TRADE SHOW 20

Catalyst are at the Lawns Caravan Trade show in Cottingham. The show dates are 5th September - 7th September.

The annual Caravan Extravaganza gives enthusiasts from all over the UK an opportunity to see the new season's models.

Come and see us on Stand 22. The show is open to the public.

Come along for a chat and see how you can get the most from your system!

The show takes place at: Harland Way, Cottingham, East Yorkshire, HU16 5SQ



Visit: www.hercmatradeshows.com/the-lawns-show

# PLATINUM UPDATES

#### Stock Associations/Components

The popups for Stock Associations and Stock Components from "Stock Properties" have been converted to Windows "GUI" format.



### Add or Edit Sales/Purchase Centres

The "Add or Edit Sales/Purchase Centres" have been given the Windows look and feel. The date and time details were last changed are now recorded. Centres can now be given General Notes. Centres can be assigned "Attributes"

### **Platinum Online Activity Manager**

The Workshop "Activity Manager" has been added to Platinum Online. This option allows your technicians to record labour, add images, add parts and add notes to a job using a mobile phone or tablet with an internet connection.

www.catalyst-uk.com/updates

# **A** word from Les

As always it's been a busy summer for the programming department here at Catalyst. Sometimes when designing and coding large projects it can seem like we don't release that much but when these are completed there can be a flood of changes and we've recently released some

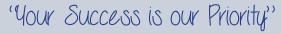


very big projects that we have working on for months

- \* An overhaul of Vehicle Model Option packs to allow for better management and allocation linking into manufacturers and current parts pricing.
- \* Attributes and general notes have been added to Sales and Purchase centres to allow even more detailed reporting.
- \* Departments have been added to our Personal Planning management module.
- \* An overhaul to our User Property screens now sees passwords being changed without the involvement of a system administrator from the "Help" -> "About Platinum" -> [Login] option.
- \* We've completed our overhaul of the "Settings" system with all settings now being centralised in the "System Administrator" option.
- \* Our multi-currency capability has been enhanced with "Local Currency Values".
- \* We've added a "Vehicle Replicator" which enhances the already existing "Vehicle Copy" option allowing for multiple vehicles to be created for our customers that buy lots of the same model of vehicle or machine
- \* With the imminent demise of eBay's support for their "TurboLister" software we have implemented support for their "Selling Manager Pro" product.
- \* We've been adding to the ever growing scope of Platinum Online as well by adding an "Online Activity Manager", which allows staff to log when they start and finish a workshop job along with any breaks or downtime, all available from a tablet, pad or smartphone.

All these changes and more can be found on our website newsfeed, larger changes being tweeted and posted to our various social media feeds, we release software on an ongoing basis so make sure you keep getting the best out of our software by keeping up to date with any developments. As always Platinum Software updates are available to any of our clients with a valid maintenance or rental contract free of charge.

Our support team are always adding and enhancing our Software Knowledge Base, we now have well over a thousand articles about Platinum and several thousand reference pages for Report Generator and Data Import variables/functions. Platinum links directly to this ever expanding resource from "Help" -> "Software Support" -> "Knowledge Base", see a small blue tick on the green background information button on your button bar to see context sensitive knowledge base articles as well.





### VEHICLE ADVERTISING FEEDS

Catalyst Dealers can now export vehicle records to Out and About Live!

To use the service you will need to have an account with Out And About Live and the relevant data feed option added to your Catalyst system.

Remember to double check vehicle details, price, features & sales text.

Don't forget, Caravan & Motorhome Dealers can also feed vehicle details to Auto Trader, eBay Motors Pro & Gumtree. Advertising on our national Catalyst Findit site is completely free.

Contact our sales team for more information.

# Stay in the Know

Keep up to date with Catalyst news and Platinum updates by subscribing to our RSS Feeds. You can use your Outlook email as an RSS Reader and get instant updates to your inbox. You can subscribe to various RSS Feeds for:

- Catalyst News.
- Platinum News.
- Parts and Prices News.
- Developer News.



Simply visit our Catalyst website using the link below to find all the information you need on how to subscribe. You can also like our Facebook page and follow us on Twitter and YouTube.

Visit: www.catalyst-uk.com

### Social Media

Facebook or Twitter?

Which ever you prefer, we are on there!



www.twitter.com/CatalystDMS www.youtube.com/CatalystDMS www.facebook.com/DealerManagement





# HARDWARE SERVICES

Catalyst offer a full range of hardware services such as Bespoke Servers & PC's/Laptops, Retail & Point of Sale Equipment, Complete Backup solutions, Business Grade Anti-virus, Hardware Repairs, Networking Equipment, Hardware Health visits & Hardware Maintenance Contracts.

All Hardware supplied by Catalyst comes with a 12 month warranty to re-assure that in the unlikely event of anything going wrong one of our Hardware engineers is on hand to help.

Catalyst's Epic PC's are custom built using the top branded and most reliable components to meet the requirements of the organisation or end user. We understand how important it is to have a reliable computer system. Contact our Sales team to discuss your requirements.

Call us on 0116 230 1500 or email: sales@catalyst-uk.con

## TRAINING COURSES

Here at Catalyst we recognise that with such a comprehensive system it can be challenging to absorb all of the system's potential. The solution? Catalyst Training Courses! With excellent staff and onsite facilities it's the easy way to digest all that you need to know with a particular module. The courses have been tailor made to ensure that every individual leaves as an expert. Got a new staff member joining? Get them booked in today!

### **OCTOBER**

- Tuesday 3rd Vehicle Sales in a Day
- Tuesday 10th Stock Control in a Day
- Tuesday 17th The Joy of Accounts

Our masterclass courses typically run from 10am-4pm on Tuesdays....

# NOVEMBER

- Tuesday 7th The Customer Retention Centre
- Tuesday 14th A Guide to Workshop Control
- Tuesday 28th Vehicle Sales in a Day

....Full day courses are £140 per person Book a Private Training room for £300 for up to 6 people!



### COURSES GO FAST SO MAKE SURE YOU BOOK YOURS TODAY!

### **CONSUMABLES**

We supply consumables such as labels, ribbons & till rolls. Spend £100 on labels and be entitled to free carriage on your order. Next day delivery is available subject to stock availability.

We also supply high quality remanufactured ink jet cartridges & toners for your printers!

Visit the Catalyst Webshop or give our sales team a call today!



See: www.catalyst-uk.com/shop

# "Your Success is our Priority"