

Platinum 4.5 & 2.15 Release Notes

Features

Version	Area	Category	Description	
4.5*	Yamaha DSR	Enhancement	Service Codes, VIN Lookup, and Service Parts information are now available directly within the Yamaha DSR, providing quicker access to key data and improving overall efficiency when managing Yamaha related tasks.	15138
2.15*	Unit Sales Online	Enhancement	Customer signatures and document media can now be captured directly within Unit Sales Online. Any images taken will automatically appear against the related order in desktop Platinum, ensuring all records are stored together for easy reference.	15057
2.15*	Technician Activity	Enhancement	The technician job notes field has been expanded to display the full job story at a glance. A convenient scroll bar has also been added for mobile users, making it easier to view and navigate longer entries.	15202
2.15*	Unit Sales Online	Enhancement	It is now possible to allocate extras and accessories to any unit within a multi-unit order, offering greater flexibility when managing linked sales.	15190
4.5	Unit Sales	Bug Fix	Resolved an issue where the cursor position was incorrect when transferring from Purchase Ordering to Unit Purchase Ordering.	14775
4.5	Unit Sales	Bug Fix	Fixed an issue causing an "Invalid File Name" error when accessing Unit Documents from Unit Enquiries or Prospect Unit Interests.	15472
2.15	Unit Sales Online	Bug Fix	Resolved an issue where Platinum Online would freeze when making multiple changes to a unit order or quote.	15200

4.5	Workshop	Bug Fix	Fixed an issue where Automatic Keeper creation allowed exiting the process without actually creating the account.	15418
2.15	Unit Sales Online	Bug Fix	Resolved an issue causing unit description duplications when handling multiple units.	15203
2.15	Technician Activity	Bug Fix	Fixed an error that occurred when removing a non-stock item from technician activity.	15161
4.4.8	Invoicing	New Feature	Fiserv Pay By Links – Users that currently have a Fiserv payment integration with us can now benefit from Pay By Links. These are unique QR codes that appear on invoices allowing your customers to make payment at ease.	14833
4.4.8*	Workshop (Yamaha DSR)	Enhancement	Progress Indicator for Yamaha DSR – A progress indicator is now displayed while data is being retrieved from the Yamaha API, improving visibility and user experience.	15368
4.4.8*	Workshop (Yamaha DSR)	Enhancement	Unit Service History - Unit service history can now be viewed, providing a complete maintenance record at a glance.	15173
2.14.4*	Unit Sales Online	Enhancement	View Unit Quotes/Orders – You can now access unit quotes and orders directly within Platinum Online.	15010
2.14.4*	Unit Sales Online	Enhancement	Add Additional Units to Orders – Orders can now include multiple units, making it easier to manage multi-unit sales.	15018
2.14.4*	Unit Sales Online	Enhancement	Document Locking – Unit Sales Online now locks a document to a single user at a time, preventing simultaneous edits and ensuring data integrity.	15071
4.4.6 *	Workshop	Enhancement	Unit service codes now include the enhancement of copying the parts over associated with the	15267

	(Yamaha DSR)		service code. You can tag multiple service codes and copy the parts across to the estimation tab within the workshop.	
4.4.6 *	Unit Sales Online	Enhancement	You can now add images in Platinum online when creating a new unit. This is beneficial for creating part exchanges within Unit Sales Online. This feature also benefits workshop unit creation.	15029
4.4.6 *	Payroll	Enhancement	Platinum Payroll now supports the recording of Statutory Neonatal Care Leave and associated Pay. This allows users to ensure employees receive the correct statutory entitlement and enables the recovery of payments through the Employer Payment Summary (EPS).	15316
2.14.3	Enhanced Check Sheets	Bug Fix	We've addressed an issue when editing a template check sheet where the multiple-choice questions would disappear.	15191
4.4.4	Point of Sale	Enhancement	It is now possible to set an idle timer for the Point of Sale screen. This can be managed from the system settings.	15121
4.4.4	Trial Balance	Bug	Fixed an issue where the trial balance screen was cropping digits over 8 characters.	15317
4.4.3	Purchase Ordering	Bug	Locking within the Purchase Ordering screen has been resolved.	15332
4.4.3	Payroll	Investment zones	HMRC's National Insurance contributions (NICs) Policy Team is seeking views on draft regulations to introduce a new reporting requirement for Freeport and Investment Zone employers who claim the NICs reliefs to provide a workplace postcode for employees they claim the NICs reliefs in respect of. This is now included in Platinum.	15118

4.4.2	Loyalty	Reporting	Improved the reporting process for the loyalty module. This will significantly speed up the reporting processes.	15274
4.4.2	Payroll	Enhancement	We've made the latest legislative changes required by HMRC to keep payroll up to date for the 2025-2026 tax year.	15117
4.4.1	Point of Sale	Enhancement	Printing no receipts from Point of Sale will now store the document that was not printed. This allows you to reprint the invoice. You will have to manually change the print record to reprint the document.	15186
4.4.1	Logistics Planning Screen	Bug fix	Fixed an error message when navigating the advanced search screen within logistics planning screen.	15112
4.4.1	VAT Reporting	Bug fix	Fixed an issue where the VAT reports failed to read obligations from HMRC when results split across lines.	15134
4.4	Enhanced Check Sheets Printing	Enhancement	Improved the clarity and layout of printed check sheets, ensuring they are more readable and professional. This update refines the formatting, enhances image and annotation quality, and ensures that key details are clearly presented.	15218
4.4	Reporting on Loyalty card status	Enhancement	Reporting on Loyalty Card Status now allows users to generate reports on the status of loyalty cards, providing better visibility into active, expired, or pending cards. This enhancement ensures businesses can track usage, monitor customer engagement, and manage loyalty programmes more effectively within Platinum.	15231
2.4	Unit Sales Online	New Feature	Unit Sales Online is a new feature that extends the capabilities of Platinum Online, allowing users to manage unit sales more efficiently from any device. This feature streamlines the sales	15009

process by providing real-time access to unit stock, customer details, and sales orders.

Key Benefits:

- **Enhanced Accessibility** – Manage unit sales from anywhere with an internet connection.
- **Improved Efficiency** – Quickly create and update sales orders, reducing administrative workload.
- **Seamless Integration** – Works directly within Platinum Online, ensuring accurate stock and sales data.
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