

Platinum 4.5.9 & Platinum Online 2.14.2 Release Notes

Platinum Desktop Updates

- **Linnworks Multi-Depot Integration:**
 - Depot Location Mapping: Administrators can now configure and persist mappings between Platinum depots and Linnworks warehouse locations to align stock and order routing across multi-site setups.
 - Depot-Specific Stock Synchronization: Stock quantities uploaded to Linnworks can now be calculated based exclusively on selected physical depots, ensuring online stock availability reflects physical store/warehouse levels.
 - Automated Order Depot Allocation: Orders imported from Linnworks are now automatically assigned and routed to designated fulfillment depots in Platinum.
- **Scheduled Cost & Price Management:** Users can now schedule future cost and selling price updates with defined start and end dates. Prices automatically apply when the start date arrives and revert to their original values when temporary or promotional pricing periods expire.
- **Point of Sale & Loyalty Performance:**
 - Direct communication and smart request caching significantly reduce response times when scanning, earning, or redeeming loyalty points at Point of Sale terminals.
 - Enhanced tab switching between "Quick" and "Standard" modes in POS ensures smooth scanning of loyalty or gift cards without accidentally clearing or overwriting stock lines.
- **Workshop & Service Management:**
 - Applying service codes to a workshop job automatically attaches corresponding HTML or PDF checklist documents directly into the job's media section for easy viewing and printing.
 - Labour time durations from Yamaha services and campaign codes automatically accumulate and populate job target hours and workshop diary schedules.
- **Rental System Administration:** Added an interactive month prompt during authorization updates to prevent missed rental system roll-ons and avoid unexpected bulk system expirations.

Platinum Online Updates

- **Technician Labour Rate Selection:** Technicians logging time against jobs in Platinum Online can now choose from their authorized labour rates (e.g., Accessory Fitting vs. Standard Labour) via a configurable dropdown, ensuring accurate job costing.
- **Stock Picking Depot Quantities:** Parts users can now view available stock quantities at their current working depot alongside picking quantities directly within the order picking screen.

- **Checksheet Management Enhancements:**

- Question Reordering: Checksheet creators can easily move questions between different sections within a checksheet while preserving all question parameters.
- Inline Section Creation: Quick-action section controls allow users to insert new sections anywhere within a checksheet or add them at the bottom.

Bugs Resolved

- Resolved an issue where newly created workshop jobs without parts would automatically change status from "Booked In" to "Items Pending".
- Fixed an issue where units not currently in stock (such as those on outstanding purchase orders) could be fitted to jobs in the workshop.
- Resolved Browser Daemon startup prompts for Unit Sales system settings on installations where Unit Sales is not enabled.
- Restored one-click deposit refund functionality directly from the deposit management screen.
- Resolved a runtime crash occurring when printing tagged purchase orders on layouts without specific document formatting tokens.
- Fixed an issue causing repeated API loops during loyalty processing, preventing firewall rate-limiting at store locations.
- Fixed slip receipt printing where loyalty points and card payment details were omitted due to unreset print tokens.